CONGRATULATIONS!
your school canteen is now online

Parent Information Sheet
Our Online Canteen is an online ordering system which is an easy and convenient way to order school meals, uniforms and pay for school events online.

How to get started:
• Visit the site www.ouronlinecanteen.com.au
• Sign up by filling in a registration form
• Enter your contact details, user name and password
• Receive a confirmation email
• Log in to the website
• Select your school and enter your children's names
• Add credit to your account and order meals for your children

Ordering is as easy as 1-2-3-4:
1. Select your child
2. Select your date
3. Add meal items to order
4. Confirm the order

www.ouronlinecanteen.com.au

Login
Password

info@ouronlinecanteen.com.au - Phone 1300 484 888
ABN 32 142 342 014

Our Online Canteen
An Online Ordering System

Sign up and order to go in the draw to win $$$ and prizes. Drawn every week

Why has your school gone online?
Your school has chosen to use Our Online Canteen system in order to save you and your canteen time and money. It also provides an easy and convenient way of ordering your kids meals and uniforms.

Is the website safe and secure to use and add credit?
• Yes, Our Online Canteen has an SSL certificate and it is used for any financial transaction conducted through the website

How can I add credit?
• There are three ways to add credit to your account: PayPal, Credit Card and Direct Deposit
• If you experience any issues adding credit please contact us directly

What do I do if I need help?
• You can call our amazing team on 1300 484 888 or email us at info@ouronlinecanteen.com.au
• 24/7 Reception - customer service from 7.30 am

Benefits to parents
• Save time and money
• Easy to use
• Exclusive discounts and prizes
• Full Customer Support

How do you save money?
• By ordering online from your canteen
• Having access to exclusive discounts from local businesses

Businesses wanted
Advertise with us and support your school

On behalf of your school
THANK YOU for your support.

Your support will keep the school canteen open and prices low.